VACANCY ANNOUNCEMENT

SPAR Albania ltd. is an affiliate of BALFIN Group operating in the sector of food retail with the right of exclusivity of the name "SPAR".

Balkan Finance Investment Group, BALFIN Group, is one of the most significant and successful investment groups in the Western Balkans region. Geographically, BALFIN Group is present in Austria, Albania, Kosovo, Bosnia and Herzegovina, North Macedonia, Montenegro, Switzerland, Croatia, and the Netherlands, employing approximately 5,200 people. The activities of the BALFIN Group comprise real estate, wholesale and retail, banking, asset management, media, education, and logistics. BALFIN Group is growing steadily, having a positive impact on the communities through economic development, employment opportunities, innovation, and social investment.

Job position: BI/CRM Specialist
Department: IT
Location: Head Office

Summary:

• Maintains and provides support for the applications used in the company.

• Analyzes problems with applications, finds problems and works to solve these problems.

• Involved in the development, testing, implementation and configuration of new applications.

• Is responsible for identifying repeated problems and finding solutions for these problems.

• The application maintenance specialist helps in the training of new users and provides support for the company's users regarding the programs used.

Duties and Responsibilities:

• Administers and configures Business Applications.

• Provides support for users by phone, online or near the workplace

Part

• Administers user profiles in Business applications

• Tests new developments or changes in Systems Used by Spar Albania

• Fixes problems and corrects errors in installed software.

• Involved in the implementation of Business Applications in Spar Albania

• Assists the Business Applications Manager in projects and/or daily issues.

• Trains and supports users.

Qualifications and Skills:

- Education:

University degree, Bachelor IT

- Work Experience:

• At least 2 years of experience in related fields.

• Experience in implementing new systems and/or working in systems administration is an advantage.

- Additional qualifications:

    • Knowledge of Microsoft SQL Server, administration and creation of scripts in SQL

    • Good knowledge of operating systems, computers and basic applications

    • Good knowledge of English.

    - Additional skills:

• Written and verbal communication skills that allow you to clearly inform and advise others.

• Initiative and ability to offer new ideas.

• Organizational and planning skills to manage your time and achieve deadlines and objectives

Application procedure: To apply for this position, please submit CV with covering letter before **31/01/2023** to hr@spar.al stating the post on the subject line or by post to the following address: Spar Albania ltd, Tirana East Gate (TEG), National Street Tirana-Elbasan, Farkë (Lundër), Tirana.

* All applications will be treated with strict confidentiality according to the law No. 9887 set by the Albanian Parliament for the "Protection of Personal Data".